

Pre-2002 Ordering Process

Aboujaoude 2002-0278
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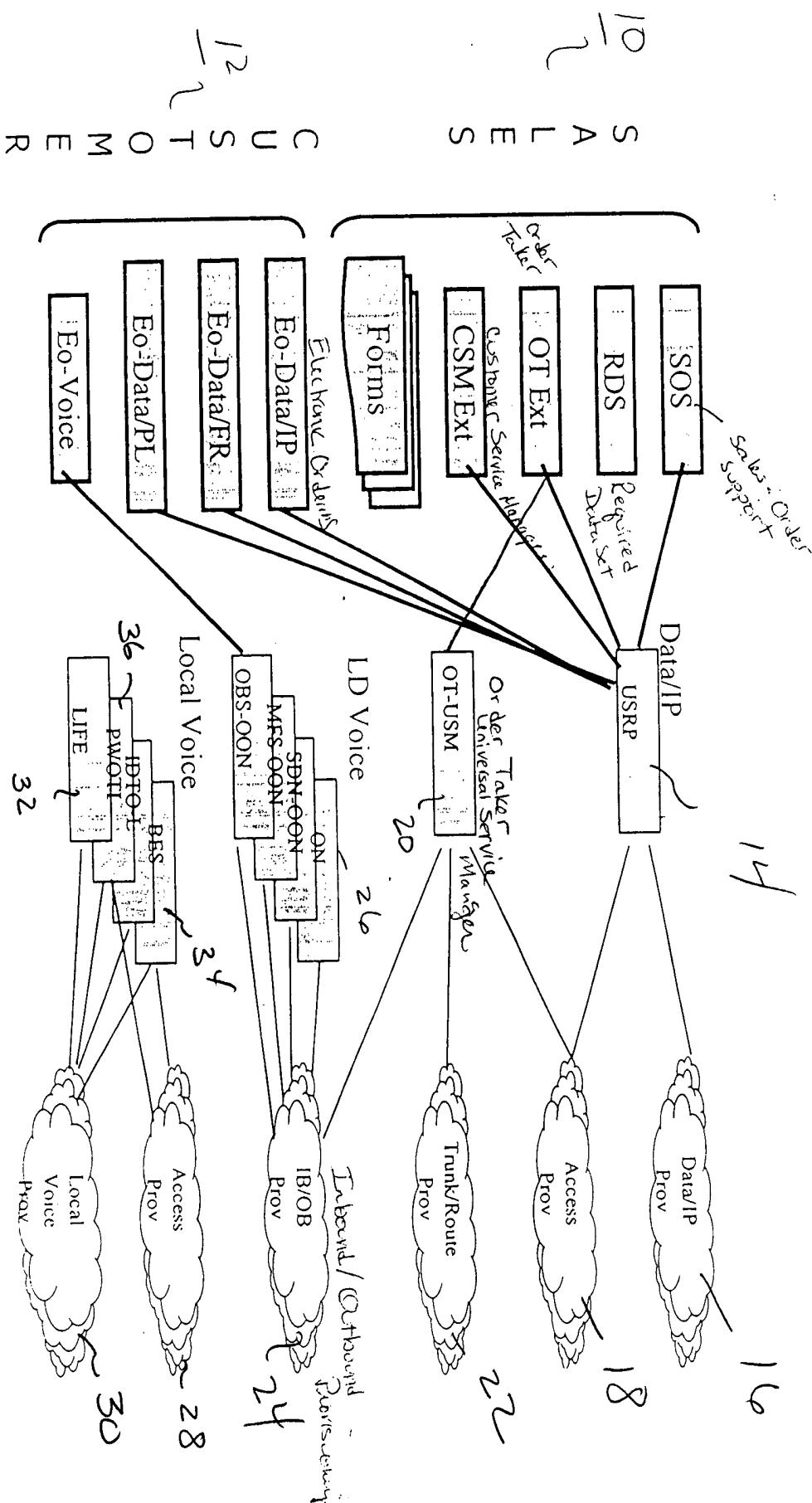
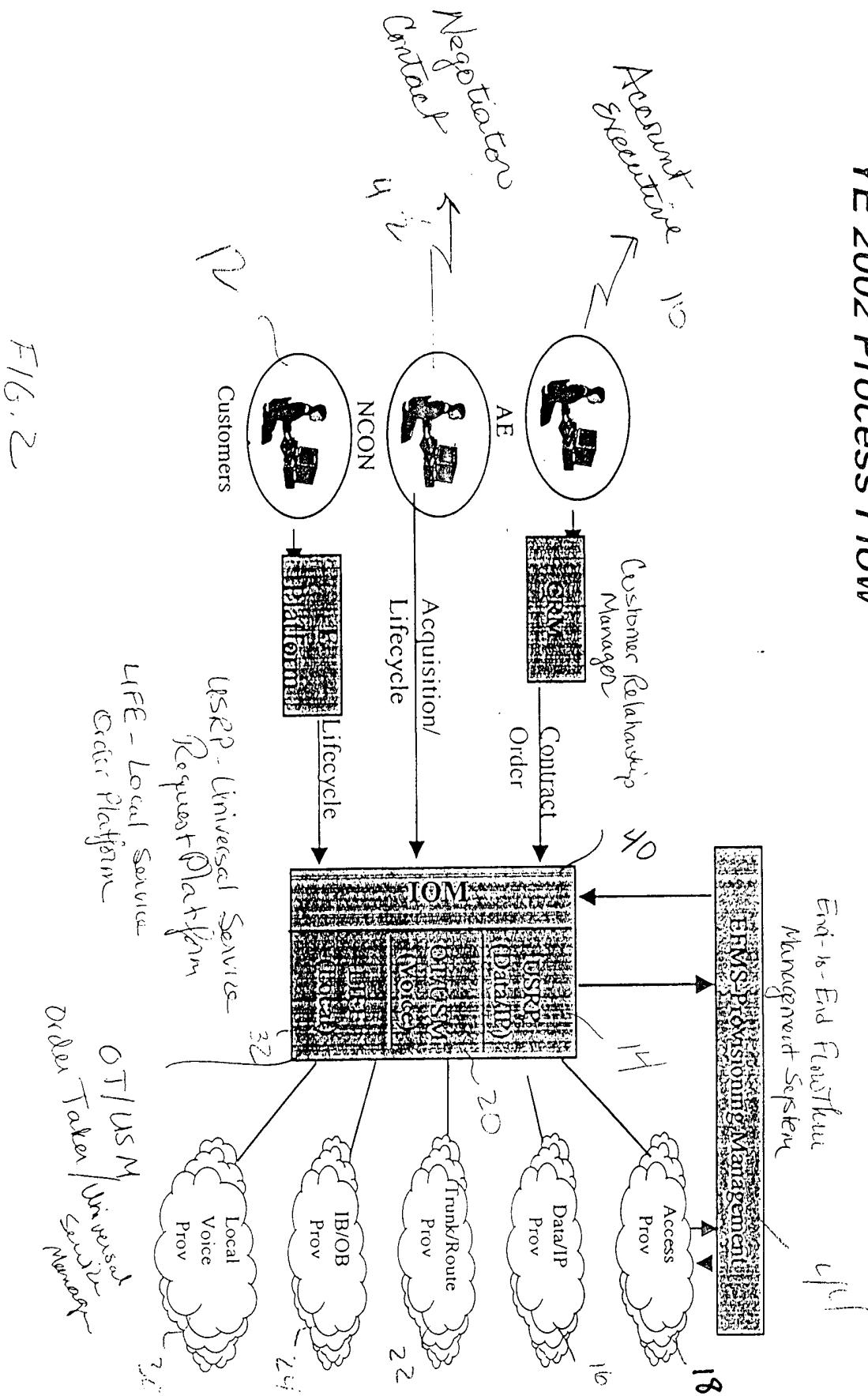
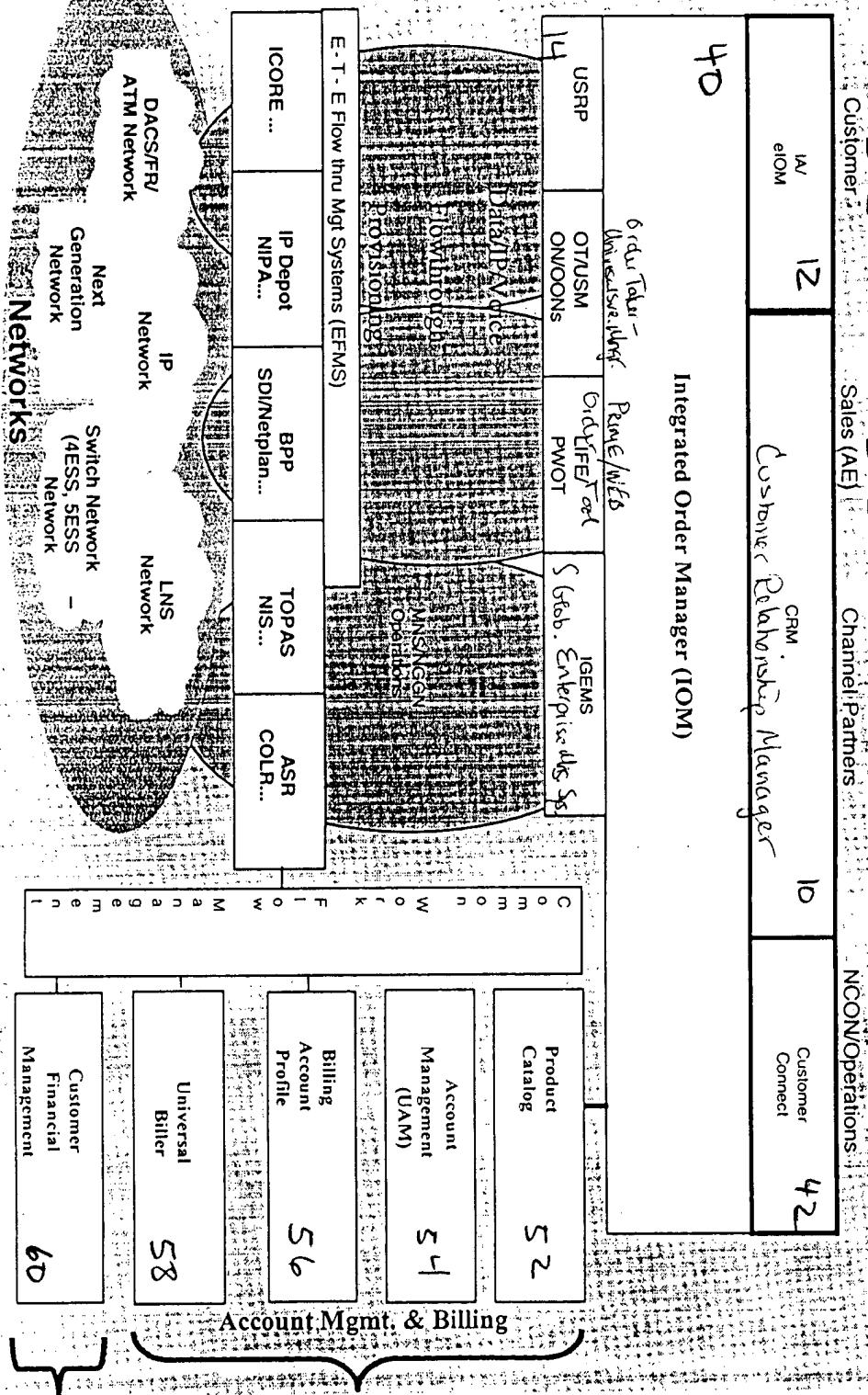


FIG. 1
(Prior Art)

YE 2002 Process Flow







AT&T

AT&T Labs Innovation Forum IOM New Frame Relay Access, Port and PVC Express Order

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AT&T Integrated Ordering Manager (IOM) - Microsoft Internet Explorer

Back Forward Stop Refresh Home Search Favorites History Mail Print Edit Discard

AT&T Business
Integrated Order Manager (IOM)

Tue Aug 13 17:22:54 EDT 2002 User ID: 9920337

Frame Relay Product Catalog

Please select one product:

Partial Order

New T1.5 with M24 Access
 New FR Port
 New FR PVC

Domestic Frame Relay

Express Order
 Access, Port, PVC Express Ordering
 Access, Port Express Ordering
 PVC/SIW PVC Express Ordering

International Frame Relay

New FR Port
* Country:

Open

Project Cart
 Partial Order
 New FR PVC

Project Management

New FR Port
* Country:

View

Inventory
 Reports
 Status
 profile

Help

Outbound Switched
Voice Training

* For Full T1.5 ports, access can be ordered from Port screen.

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FIG. 4

AT&T Business

Integrated Order Manager (IOM)

AUG 13 17:25:08 EDT 2002 | User ID: 9820337

Search Favorites History Mail Print Edit Discuss

CRM Data Gathering

Home | Interactive Advantage | Write Us | Close | Help

Select Account Information

Add New Frame Relay Access, Port, PVC
Page 1 of 6

MCN/AT&T

Customer #	GRC	SOC	Name
120280	000	NE	3Com

* This order is being placed for:
The Technical Contact's Email address and/or Fax number is required.

Select Existing Name:
 Enter New Name:

* Phone:
508 - 323 - 1126 ***

Email: jan_bogdanovich@3Com.com (Email is preferred)

Fax:

Back Next Cancel

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F16. 6

AT&T Business

Integrated Order Manager (IOM)

Home | Interactive Advantage | Write Us | Close | Help

Aug 13 17:28:15 EDT 2002 | User ID: 9820337

Enter Access Information

Add New Frame Relay Access, PVC
Page 3 of 6

Count
Search

New Service
Frame Relay
ATM
Private Line

Search for an existing T1.5 With M24.

- Do you want to search for an existing T1.5 With M24?
- Yes, Search for an existing T1.5 With M24
- No, Order a New T1.5 With M24.

No Channels selected.

Select a Jack Type:

(We recommend SINGLE-CKT)

- Use AT&T Preferred Access Provider?
- Yes
- No (Note: Selecting "No" may incur extra charges)

Special Installation Instructions (i.e.: Call first before coming):
Special Characters are not allowed and you can not exceed 143 Characters.

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▲

▼

Inventory

Reports

Status

Profile

Back

Next

Cancel

Important: Inside wiring is your company's responsibility.

Outbound Switched
oice Training

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